



EXPRO

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Quality Policy

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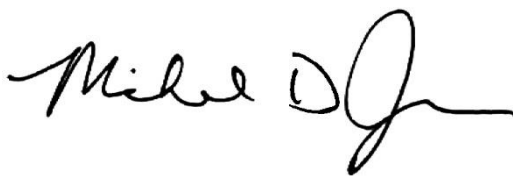
Quality Policy

Expro shall provide services and products that consistently meet or exceed our customer expectations, complying with statutory and regulatory requirements at all times. By integrating the Core Values and Behaviours into everything we do we aim to continually improve our services and products, enhancing customer satisfaction.

Expro is committed to:-

- Establishing Quality Objectives to identify, measure, monitor and communicate Key Performance Indicators against targets, allowing the organisation to continually improve services and products.
- Conducting periodic management reviews to determine and improve upon the effectiveness and efficiency of the Quality Management System.
- Ensuring risks that can affect quality and product conformity are identified, eliminated or reduced, to prevent quality related incidents.
- Managing costs and preventing non-productive time (NPT) by adopting best management practices in order to promote continual improvement of our business processes.
- Understanding and satisfying both internal and external customers' needs and expectations by developing robust management systems which improve performance and deliver customer satisfaction.
- Identifying, implementing and maintaining systems of control of quality critical activities to ensure safe, effective and efficient work methods.
- Working closely with our customers and suppliers to continually develop and improve supply chains and partnerships that deliver mutual benefit.
- Ensuring the development of employees' skills by providing the necessary information, instruction, training and supervision required to achieve specified quality requirements.
- Ensuring that everyone working for Expro is fully aware of their responsibility for quality and for ensuring all activities that may impact upon quality are performed in a controlled manner.

The organisation and arrangements for implementing this Policy within Expro are detailed in supporting information.

A handwritten signature in black ink, appearing to read "Mike Jardon".

Mike Jardon

Chief Executive Officer

31st July 2018

Expro ensures that this Policy is;

Communicated: By explaining it during the employees' initial induction programme and following any subsequent changes.

Implemented: By regularly auditing Quality Management systems.

Maintained: By conducting Management reviews to verify the continued effectiveness of the Policy.